



# 2<sup>nd</sup> Annual International Mastering IT Project Management From Strategy to Execution









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Douglas Brown



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The 2<sup>nd</sup> Annual International "Mastering IT Project Management" Congress comprising Pre Conference Seminar, Conference and Exhibition for practitioners to Learn, Network and Share the latest TECHNOLOGIES and PROJECT MANAGEMENT DEVELOPMENT in IT and Telecommunications.

#### **Target Audiences:**

IT Director, IT Manager, Program Director, Project Manager, Technical Leader, Solution Architect, System Analysis, Business Analysis, Researcher, Academic, Network and Infrastructure Manager etc.















he 2ND ANNUAL INTERNATIONAL MASTERING IT PROJECT MANAGEMENT - FROM STRATEGY TO EXECUTION feature a line-up of prominent speakers including Mr. Iain Fraser, Chair, Board of Directors of Project Management Institute (PMI), Ms. Petra Goltz, Vice President Globalization, PMI IT & Telecom Specific Interest Group and other prominent project management and telecommunications experts from more than 10 countries.

Following the successful debut of the 1st Annual International Mastering IT Project Management - Best Practices in Asia Pacific, attended by more

than 150 participants last year, this year Conference addresses the most critical issue face by

project management practitioners today - "HOW TO EXECUTE PROJECTS SUCCESSFULLY TO SUPPORT ORGANISATION STRATEGIES."

Join us to hear first hand, the keynote delivery from the authority, PMI, on how to position 'Project Management as your Strategic Partner'. Get the latest

development in International project management standards and the know-how to translate strategies to successful execution. This conference is Asia Pacific's largest single gathering of prominent international practitioners to address the ever-growing demand on knowledge, best practises and experience sharing opportunity in technology and project management. Learn from these experts on how to manage risk, cost and stakeholders' expectations, global challenges and the Do's and Don'ts in IT and telecommunication,

> outsourcing and mission critical projects.

This conference provides an excellent platform for networking and interaction for participating delegates from both business and

government sectors for the Asia Pacific region. Gain valuable ideas and experiences for companies who are embarking on IT and Telecommunications projects in this region. Get connected with the people and information you need to succeed in the ever-growing project management profession.

#### **Pre Conference** Seminar

#### Conference

"Organisations can increase their overall

success by closely integrating their

strategies with their project initiatives."

- Centre for Business Practices (CBP)

#### Two Expert Panel Sessions



#### **Multimedia Development Corporation (MDec)**

MDeC is the one-stop agency established by the Malaysian Government to focus on ensuring success of the Multimedia Super Corridor (MSC) and the companies operating in it. www.msc.com.my MDeC is dedicated to ensuring that MSC is the world's best

environment to harness the full potential of multimedia. MDeC proactively collaborates with governments and companies for mutual enrichments by acting as advisory to the Malaysian Government on legislation and policies, develop MSC-specific practises and set breakthrough standards for multimedia operations. MDeC champion the merits of the MSC; facilitate the entry of companies and partner with the Government and the private sector in realising both vision and opportunities.



#### Advanced Technology Studies Center (atSC)

atSC was incorporated in July 2002 with the mission of being a Regional Centre of Excellence for the study and dissemination of knowledge, focusing in the areas of application of advanced

technologies at work and in promoting the art and science of IT project management to the industry and the society as a whole.

As a leading business intelligent provider in the Asia Pacific Region, atSC principal charter is to meet the growing demand for advanced technological know-how in K-economy-centred business and also on the latest initiatives in project management development and the overall education for the advancement of businesses.

atSC, backed by a panel of advisers comprising regional leaders and industry captains in the fields of information technology put it in a position to envision industrial trends and envisage changes.



#### **Project Management Institute (PMI)**

Management The Project Management Institute (PMI), with more than 250,000 members in over in over 150 countries is the

world's foremost authority for the project management profession. PMI sets industry standards, conducts research and provides education, credentialing and professional exchange opportunities, designed to strengthen and further establish the profession and make project management indispensable for business results.



#### **Project Management Institute** Information Technology and Telecommunications Specific Interest Group (PMI IT & Telecom SIG)

IT & Telecom SIG is one of the industry components of the Project Management Institute (PMI), targeting those involved with technologies that include voice/ data/video transmission and switching (e.g. analog, digital, terrestrial, satellite, microwave, fiber-optic), end users of the deliverables, and infrastructure providers. The IT and Telecom SIG creates a forum for project managers in the IT and Telecom industries to share specific project management ideas, challenges, and concerns. This SIG's activities include networking, establishing standards and practices within a focused area, developing technical papers, and special projects in support of membership services.



#### Malaysian National Computer Confederation (MNCC)

MNCC is a confederation dedicated to the development of IT Professionals and the creation of an Information Rich Society.

First established in 1967, MNCC is recognized as the IT professional body in Malaysia and its mission is to achieve global competitive advantage through IT Professional excellence. MNCC is a member of the International Federation of Information Processing and South East Asia Regional Computer Confederation (SEARCC).



#### PMI Malaysia Chapter (PMIMY)

PMIMY is local chapter of Project Management Institute (PMI), a not for profit organisation set up to promote standards for

the practice of project management worldwide. The Chapter was founded in 1994, established under the strong interest raised during the development of the country's KLIA and KLCC mega projects. The objective of PMIMY is to promote the art and science of project management in Malaysia, inculcate awareness of the benefit/significance of project management in the industry, science of project management in Malaysia, inculcate awareness of the benefit/significance of project management in the industry.

## **Learn From Leading Experts**

**Keynote** 



## Project Management As A Strategic Partner Iain Fraser, Fellow PMINZ, PMP®

Chair, Board of Directors, Project Management Institute

lain is Chair, Board of Directors for the world's largest project management professional association - Project Management Institute. In 2001 he was awarded the status of Fellow PMI, New Zealand Chapter in recognition of his efforts within the global profession and the New Zealand component.

lain has been practicing project management for over 25 years in the engineering, petrochemical, utility, construction, IT, telecommunications and defense industries around the world. He is the Managing Director of Project Plus Ltd.



#### Managing The 'Critical Path' From Strategy To Execution: Issues And Challenges In IT & Telecom Portfolio Management

Petra Goltz, PMP®

VP Globalisation, Project Management Institute IT & Telecom Specific Interest Group

Petra has been the VP-Globalisation of the PMI IT & Telecom SIG since December 2003, She has extensive experience in managing large and complex IT and Telecom projects throughout Europe, worth EUR 28 million. She has worked as a Consultant in leading edge and Fortune 500 companies such as AT&T, BMW, IBM, Nortel, Siemens, Sun Microsystems and Unisource, ECB (European Central Bank), and MasterCard.



## The Challenges Of Implementing Your Strategic IT Plan

Tan Chee Peng, CITPM

Founder and CEO, Business Technovise International, Formerly Managing Partner, Andersen Worldwide

Chee Peng is the founder and CEO of Business Technovise International. He was formerly

the Managing Partner of Andersen Worldwide and the Vice President, Technology of Citibank N.A., Singapore.

Chee Peng was conferred the (CITPM, Senior), Singapore National IT Project Management certification and sits on the Board of Assessor for the Singapore's National IT Skills Certification Programme - IT Project Management.



#### Managing Complex System Integration Project In A ZERO Defect Environment Tony Mills

Systems Integration Consultant Terminal 2 Project Shanghai Pudong International Airport

Tony is the expert in large scale system integration project implementation with 38years international experience. For the past 19 years, he has spearheaded numerous aviation IT projects in China, Malaysia, Turkey, Korea, USA and Spain. He recently led the SI project for Soekarno Hatta Interntional Airport in Jakarta.

His 30 years in IBM has led him to develop a set of tools and methodologies to address the critical successful factors of "Managing Complex System Integration Project in a ZERO defect environment"

Effective Project Risk Management for Global Complex Application Deployment - "The SHELL Experience" Serge De Bock, PMP® Service Integration Manager, Shell Information Technology International

Serge has more than 17 years of global ICT project experiences for one of the world largest oil & gas company. He successfully implemented Shell Gas (LPG) ERP in The Netherlands, The UK, Belgium, Luxemburg, Spain, Portugal and Romani and he is currently the Asia-Pacific and Middle-East Service Integration Manager.

Serge is a PMI's certified Project Management Professional (PMP) and IT Infrastructure Library (ITIL) Service Level Management Business. He has successfully worked on end-to-end integration of IT services for Global SAP programme involved 142 countries.



#### Can Agile Methodologies Ensure Satisfactory Delivery Of User Requirements?

Jim Williamson

System Design, University of Bolton, UK

Jim is a renowned expert in the research and development of software engineering

methodology. Over the last 35 years, his work in bridging the gap between the industrial needs and academia research advances has been recognized globally.

He has worked extensively on SSADM, SADT and DSDM methodologies, and the latest development of Agile Methodologies.



#### IT Outsourcing: Managing Transition And Changes Douglas Brown

Executive Director - Outsourcing, Privasia Sdn Bhd Formerly Director of Consulting, Computer Sciences Corporation (CSC)

Douglas is the Executive Director, Outsourcing, Privasia,. He was formerly the Director of Consulting with Computer Sciences Corporation (CSC), and headed the team who won the US\$342 million outsourcing relationship between Maybank, Malaysia's largest financial institution, and CSC.

09:20am - 09:30am

04:00pm - 04:45pm

04:45pm - 05:00pm

Lucky Draw



Guest Arrival and Registration

Welcoming Address

**How Eng Keong** COO, atSC **Opening Address** 09:30am - 09:45am Badlisham Ghazali CEO, Multimedia Development Corporation 09:45am - 10:45am Keynote: Project Management as a Strategic Partner Iain Fraser, Fellow PMINZ, PMP® Chair, Board of Directors, Project Management Institute 10:45am - 11:00am 11:00am - 11:45am The Challenges of Implementing Your Strategic IT Plan Tan Chee Peng, CITPM Founder and CEO, Business Technovise International, Formerly Managing Partner, Andersen Worldwide Can Agile Methodologies Ensure Satisfactory Delivery of User Requirements? 11:45am - 12:30pm Jim Williamson System Design, University of Bolton, UK 12:30pm - 02.00pm **Networking Luncheon** 02:00pm - 02:15pm Day 1 Afternoon Welcome Session 02:15pm - 03:00pm Platinum Sponsor's Presentation 03:00pm - 03:45pm Effective Project Risk Management for Global Complex Application Deployment - "The SHELL Experience" Serge De Bock, PMP® Service Integration Manager, Shell Information Technology International 03:45pm - 04:00pm 04:00pm - 04:45pm **Expert Panel Session : How Strategy Influence The Success Of A Project?** Chair by YM Dato' Dr. Raja Malik Raja Mohamed President, Malaysian National Computer Confederation Formerly Deputy Director General of MAMPU and CIO of the Malaysia Public Sector

## Day Two

#### 04:45pm - 05:00pm Lucky Draw 09:00am - 09:15am Day 2 Morning Welcome Session 09:15am - 10:00am Managing The "Critical Path" From Strategy to Execution: Issues And Challenges in IT & Telecom Portfolio Management Petra Goltz, PMP® VP Globalisation, Project Management Institute, IT & Telecom Specific Interest Group 10:00am - 10:45am Gold Sponsor's Presentation 10:45am - 11:00am Tea Break 11:00am - 11:45am **IT Outsourcing: Managing Transition and Changes Douglas Brown** Executive Director - Outsourcing, Privasia Sdn Bhd Formerly Director of Consulting, Computer Sciences Corporation (CSC) Managing Complex Technology Projects in ZERO Defect Environment 11:45am - 12:30pm Systems Integration Consultant Terminal 2 Project Shanghai Pudong International Airport 12:30pm - 02.00pm **Networking Luncheon** 02:00pm - 02:15pm Day 2 Afternoon Welcome Session 02:15pm - 03:00pm Gold Sponsor's Presentation 03:00pm - 03:45pm MSC PMP Capability Development Programme Initiative Ng Wan Peng Vice President, Multimedia Development Corporation 03:45pm - 04:00pm Tea Break

**Expert Panel Session: How To Develop Project Execution Capabilities For An Organization?** 

Fellow PMINZ, PMP® Chair, Board of Directors, Project Management Institute

## PRE-CONFERENCE SEMINAR

## Influential Communication Skills for Project Managers

Date : 31 July 2006

**Time** : 9am – 5pm

**Venue**: Sheraton Subang Hotel & Towers, Malaysia

#### **About the Trainer:**



**MBA** PMP®, is a PMI certified project manager and the author of "Heart of Influence". His thought-provoking observations will challenge, entertain and inspire you to examine

your communication style. Jürgen has a wealth of practical experience gained from his project, consulting and training roles in global corporations, government departments and small businesses on five continents. He holds a Master's degree in History, a MBA in International Project Management and Organizational Development, and a Certificate IV in Workplace Training & Assessment. He is an Advanced Toastmaster (Gold). In addition to his workshops, he has also presented numerouspaperson communications issues at various international conferences.

## **Key Benefits for Attendance:**

Influential communication is the key skill for project managers. Leadership is about getting things done through people – motivating, inspiring and influencing team members and stakeholders towards desired outcomes. This seminar goes beyond the communication management plan to provide tools and techniques that make you a more effective communicator and leader.

## **Seminar Description:**

- Common influence errors
- 7 Principles of Influence
- Influence, Persuasion and Manipulation
- Identifying Stakeholders and their Interests
- The Emotional Component of Influence
- Words that Influence
- Developing Trust

## **Who Should Attend:**

All project participants who have to influence and communicate with others will benefit from this seminar.