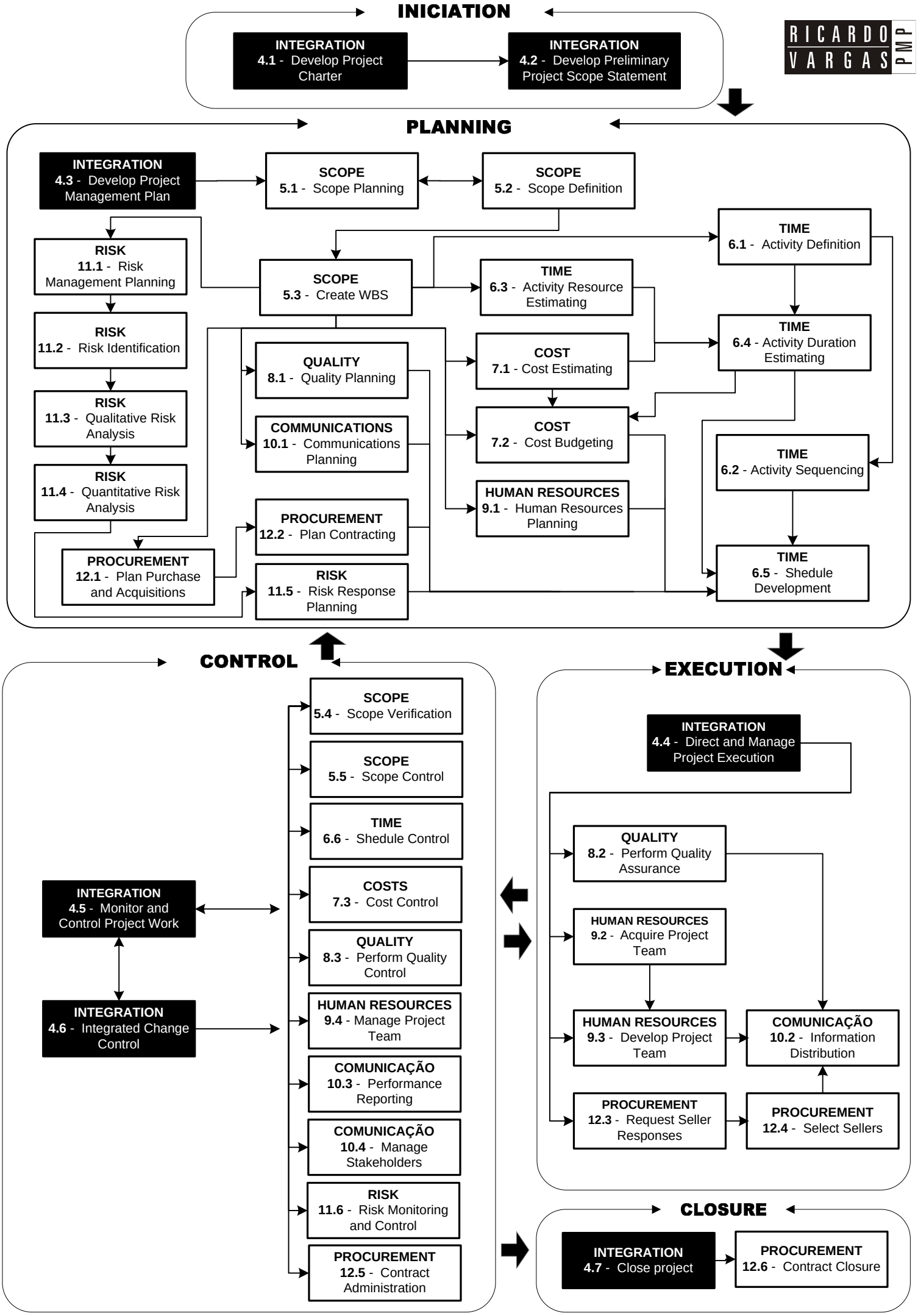PROCESS FLOW – PMBOK GUIDE ® 3rd Edition